PRIVACY POLICY

Olympos Lodge | Date of Issue: 08.11.2026

> This document is an English translation of the Turkish original. In case of any discrepancy, the Turkish version shall prevail.

1. DATA CONTROLLER

Company Name: Olympos Lodge Turizm Tarım Sanayi Ticaret Anonim Şirketi
Tax Office and No: Kemer V.D. / 6420923892
Address: Ulupınar Mah. Çıralı Sk. No: 9 Kemer / Antalya
E-mail: info@olymposlodge.com.tr

2. PERSONAL DATA PROCESSED

Olympos Lodge may process the following personal data within the scope of the services it provides:

- Name, surname
- Telephone number
- E-mail address
- Identity / passport details
- Stay details (arrival and departure dates, room preferences, etc.)
- Payment and invoice details
- IP address and website usage data

3. PURPOSES OF PROCESSING

The personal data collected are processed for the following purposes:

- Carrying out booking transactions
- Completing payment transactions
- Providing and improving guest services
- Fulfilling legal obligations (for example, notifications to law enforcement authorities)
- Managing requests and complaints
- Improving service quality

4. TRANSFER OF PERSONAL DATA

Personal data are not shared with third parties except in the following cases:

- With public authorities and institutions within the scope of legal obligations
- With banks and payment infrastructure providers for payment transactions
- With technical service providers required to provide the service (booking engine, etc.)

5. RETENTION PERIOD

Personal data are retained for the periods required by the relevant legislation. The main retention periods are as follows:

- Accounting records: 10 years
- Commercial records: 10 years
- Marketing consents: until the consent is withdrawn

When the legal retention period expires, the data are deleted, destroyed or anonymised.

6. YOUR RIGHTS

With regard to your personal data, you have rights such as learning whether your data are processed, requesting information about them, requesting the correction of incomplete or inaccurate data, requesting the deletion of your data and objecting to processing.

The **full list of these rights (Article 11 of Law No. 6698, KVKK)** and the application procedure and time limits are set out in detail in the **KVKK Information Notice**. You can submit your requests through the contact channels below.

7. DATA SECURITY

To ensure the security of personal data, **Olympos Lodge**:

- Uses SSL and secure payment infrastructures
- Takes technical and administrative measures to prevent unauthorised access
- Applies all necessary measures to protect the confidentiality of data

8. COOKIE POLICY

Our website may use cookies to improve the user experience, ensure that the site works securely and efficiently, remember your preferences, carry out performance analyses and improve our services.

The cookies used may include **technical cookies** required for the site to work, **functional cookies** that remember preferences, **performance and analytics cookies** and **marketing and advertising cookies**.

Users can manage their cookie preferences through the tools provided on the site or through their browser settings, and may accept or reject certain cookies. If some cookies are disabled, some parts of the site may not work as expected.

Data obtained through cookies are processed and protected in accordance with the legislation in force and the regulations on the protection of personal data. Details on the use of cookies, retention periods and user rights are covered by this Privacy Policy and the KVKK Information Notice.

9. CONTACT

You can send your requests concerning your personal data to the e-mail address below:

E-mail: info@olymposlodge.com.tr

10. ENTRY INTO FORCE

This Privacy Policy enters into force on the date it is published on the website. **Olympos Lodge** reserves the right to amend this policy where it deems necessary.